



## REMOTE DEVICE MANAGEMENT (RDM)

**Remote Device Management (RDM)** enables customers to manage and control their ID TECH devices remotely from any internet connected host system, from anywhere around the world. Stay on top of your entire estate of ID TECH devices by monitoring device activity, status, and many other device parameters via the RDM dashboard.

**RDM adds value to both attended and unattended payment environments**, but really shines in unattended environments where there are no personnel watching over the devices. It also supports remote updates and maintenance, preventing unnecessary service calls. RDM's data integration capabilities allow you to enhance your existing IT investments to ensure that everything works together seamlessly.

### FEATURES

#### DEVICE MANAGEMENT

- View device status, details & information
- Manage device ownership & estate management
- Manage device applications & app updates
- Control device settings remotely for convenient configuration
- Easily activate devices via the ID TECH Welcome App

#### USER ADMINISTRATION

- Quickly create & assign users
- Easily control user privileges & create customer user roles



Value through Innovation

ID TECH, a global leader in payment technology, offers a wide range of products including MagStripe readers/writers, mobile payment readers, contactless readers, smart card readers, barcode readers, POS keyboards, signature capture devices, PCI-compliant PIN pads, and more. With sales, manufacturing, and R&D facilities worldwide, ID TECH delivers dependable, feature-rich solutions tailored to customer needs.

**OTHER SOFTWARE SERVICES OFFERED:**

*PAYMENT APPLICATION ENGINE (PAE) / REMOTE KEY INJECTION (RKI)*

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