ID TECH
Value through Innovation

concierge

RDM - REMOTE DEVICE MANAGEMENT

Concierge's Remote Device Management (RDM) enables customers to manage and control their ID TECH devices from any internet connected host system. Stay on top of your entire estate of ID TECH devices by monitoring device activity, status, and many other device parameters via the RDM dashboard and exception alerts.

RDM adds value to both attended and unattended payment environments, but really shines in unattended environments where there are no personnel watching over the devices. It also supports remote updates and maintenance, saving unnecessary service calls and unplanned kiosk downtime. RDM's data integration capabilities allows you to enhance your existing IT investments with seamless connectivity to ensure that everything works together.

RDM FEATURES

- Device Heartbeat Monitoring & Alerts
- Enable/Disable Devices
- Configuration & Firmware Updates
- Soft & Hard Reboot

- User Roles & Permissions
- Maintenance Logs
- Estate Definition & Management
- Content Management

For more information visit IDTECHProducts.com

ID TECH has established a solid reputation in the industry as a leading payment peripheral provider with magnetic stripe, EMV contact, and EMV contactless expertise. We are also an OEM payment solution provider with the capability and willingness to customize solutions to fit our customers' needs. With a strong foundation and continued success rooted in card readers, ID TECH is currently expanding its reach in the ever-evolving payments industry.

Maintaining ISO 9001 and ISO 14001 certifications and adhering to the highest quality standards, there is a certain trust and confidence our customers have when working with ID TECH. We are committed to increasing security requirements and expanding methods for commerce to ensure an exciting future for the company.

CONTACT US TODAY!

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